11i Lessons Learned

Twin Cities Manufacturing OAUG

John M. Honsa
Oracle Premium Services
john.honsa@oracle.com
Agenda

- History
- Planning
- Resources
- Need to know!
- Oracle Support
- Q & A
History

- Don’t believe what you read….
  - 11.5.1
    - News media has been reporting ‘Buggy Product’
    - A year behind the times…..
  - 11.5.5 and beyond
    - Advances in upgrade scripts
    - New Functionality
History

- Complex Software
  - Testing
  - Customer Setup Parameters
  - Data Differences
  - Customizations
  - Murphy’s Law
Planning

- Install vs. Upgrade
  - Fresh Install
    - Changes to Chart of Accounts, Calendar, Currency
    - Leave mistakes behind...
    - New Platform
  - Upgrade
    - Less setups
    - Retain transaction data
Planning

- **New Functionality**
  - Added Functionality
    - Conduct GAP Analysis
    - Increased ROI on 11i
- **In-house or consulting assistance**
  - Needed expertise
    - Cost vs. Time
- **Database size**
  - Purge
Planning

- Practice
- Practice
- Practice
- Practice
- Practice
- Practice
Resources

- Metalink
  - ‘Apps 11i & Euro Info’
    - Release Notes
    - Technical Articles
    - Release Content Documentation
    - 10.7 to 11i Upgrade Issues
    - Release 11i Alerts
    - Urgent Install/Upgrade Issues
Need to know!

- **Convert to Multi-org** *(CR: 278796)*
  - MSOB will not be supported
  - Only one org…. Convert!

- **Workflow 2.6** *(Note: 144069.1)*
  - New Functionality
  - Performance enhancements

- **Jinitiator**
  - 1.1.8.16
  - Java Control Panel

- **Browser**
  - Internet Explorer 5.5+
Need to Know!

- **Order Management** (Note 151865.1)
  - OM 11i Consolidated Patch 1 (Bug 1766588)
  - Order Management Family Pack F (Bug 1942144)
  - Maintenance Patch Matrix
    - 11.5.6 - F
    - 11.5.5 - E
    - 11.5.4 - D
    - 11.5.3 - C
Oracle Support

- Shift in emphasis
  - Less ‘How To’ tars
  - Concentrate on Bugs
  - Metalink is first source for documentation and how to’s
  - Faster turn around on Bugs
  - System overwhelmed will bring delays to your project plan
Information Resources

- AppsNet
  - http://www.oracle.com/Appsnet
- Metalink
  - http://metalink.oracle.com
- Oracle Support
  - 800-223-1711